CARE Australia ANNUAL REPORT 2015

CONTRACTOR OF THE OWNER OWNER OF THE OWNER OF THE OWNER OF THE OWNER OWN





to our 93,836 supporters



we responded to **11 emergencies**



we directly helped **2.3 million** people across **23 countries**



94% of CARE's staff are nationals of the country in which they work

CONTENTS

- 3. Our vision, mission and core values
- 4. Chair's message
- 5. Chief Executive's message
- 6. About CARE
- 7. Malcolm Fraser
- 8. CARE Australia 2010-2015

1

- 10. Where we work ____
- 12. Our programs
- 16. Emergency response
- 18. Climate change
- 20. Looking ahead
- 22. Australians in action
- 24. CARE's staff
- 26. Our supporters
- 28. Our governance

Cover photo: A 16-year-old girl in Cambodia where CARE Australia is activating its WASH program. This page: Villages in the mountains of remote Timor-Leste, where CARE Australia provides aid to local communities

OUR VISION

We seek a world of hope, tolerance and social justice, where poverty has been overcome and people live in dignity and security.

CARE will be a global force and partner of choice within a worldwide movement dedicated to ending poverty. We will be known everywhere for our unshakeable commitment to the dignity of people.

OUR MISSION

CARE's mission is to serve individuals and families in the poorest communities in the world. Drawing strength from our global diversity, resources and experience, we promote innovative solutions and are advocates for global responsibility.

We facilitate lasting change by:

- strengthening capacity for self-help
- providing economic opportunity
- delivering relief in emergencies
- influencing policy decisions at all levels and
- addressing discrimination in all its forms.

Guided by the aspirations of local communities, we pursue our mission with both excellence and compassion because the people whom we serve deserve nothing less.

OUR CORE VALUES

- We respect and value diversity
- We respect, value and seek to enhance local capacities
- We value and support gender equality and women's empowerment
- We recognise and value the professionalism, skills and experience of our staff, and their contribution to institutional learning and development
- We value CARE's dynamism, adaptability and resilience
- We value the support of our donors and program partners
- We value the operational freedom that stems from being a not-for-profit Australian agency independent of any religious or political affiliation. We do not discriminate on the basis of race, gender, ethnicity, age, religion or politics

A MESSAGE FROM OUR CHAIR



It is an honour to assume the role of Chair and a privilege to be part of the story that began with Malcom Fraser's vision.

Colin Galbraith, AM

Chair CARE Australia

All at CARE Australia were saddened to hear of the death of our founding Chairman, the Rt Hon. Malcolm Fraser, AC, CH, on 20 March 2015.

Through CARE Australia, Malcolm put Australia at the forefront of emergency aid in countries around the world. He wanted to create the Australian face of overseas aid, believing that we had the responsibility, and the technical and financial capacity, to assist those in need, especially at times of disaster.

Malcolm was Chair of CARE Australia during some of the world's worst humanitarian disasters, including the Iraq War, the famine in Somalia, the Bosnian War and the Rwandan genocide. His hands-on approach and selflessness placed him in the midst of major crises. Accordingly, he was able to see and understand the suffering of people caught in these disasters, clearly enhancing his capacity to advocate with world leaders on their behalf and to support staff in their relief efforts.

As Chair of CARE Australia, Malcolm established CARE's work in Papua New Guinea, Iraq, Jordan, Yemen, Cambodia, Laos, Myanmar and Vietnam to undertake long-term activities to improve the lives of the poor including, in particular, women and children.

Malcolm will be remembered by all at CARE Australia as an inspiring humanitarian and fearless defender of human rights who cared deeply for both Australia and for those living in poverty around the world.

Malcolm's legacy continues through the dedication of our staff who work to help people around the world through life-changing projects and emergency assistance. My thanks to all our staff for their outstanding service and commitment, and of course, to the thousands of supporters and partners of CARE Australia who provide both resources and inspiration for us to reach millions of people in need.

Finally, I would like to take this opportunity to send my sincere thanks to Harold Mitchell, AC, for his leadership, commitment and energy during his five years as Chair. For me, it is an honour to assume the role of Chair and a privilege to be part of the story that began with Malcolm Fraser's vision.

lah. L. Cata .



Dr Julia Newton-Howes, AM Chief Executive CARE Australia There can be no better way to start this message than with a heartfelt thank you to all our supporters. Without you, we couldn't have achieved what we have.

As I think back over this past year, the terrible impact of Cyclone Pam in Vanuatu in March, swiftly followed by major earthquakes in Nepal in April and May, both stand out for the misery caused to so many people and for the generous response from the Australian public. I am really grateful that your support enabled us to reach many people in both these countries, helping to meet their immediate needs and staying on to assist communities to rebuild. I hope you will read about the difference you helped to make on page 16.

This Annual Report marks the end of our five year strategy. On pages eight and nine you will find some key information on progress against the various targets we established. I am particularly pleased with the progress we made in applying CARE's knowledge of women's empowerment and gender equality across all our programs. The research is clear: removing discrimination against women and girls is critical to our vision of a world where poverty has been overcome. I am also pleased to tell you that we continue to improve our finance, IT and asset management approaches, making modest but strategic investments where there is a clear return on our limited resources. Over the five years, in line with our strategy, CARE Australia staff have

been active within the CARE International family and within development networks in Australia and the region. These partnerships are fundamental to increasing the impact of our work. Thanks to you, funds donated by the Australian public have grown 62 per cent over the five years, enabling us to invest in more programs for greater impact.

We have been pleased to continue cooperation with the Australian Government Aid Program which funds a range of our activities. It was disappointing to see further, significant cuts to the aid program during the year. These cuts reversed the scale up of aid started by Prime Minister John Howard and mean that Australia now gives the lowest proportion of aid in its history. As one of the wealthiest countries in the world, other nations expect Australia to do our fair share in solving global problems like extreme poverty. Indeed, as a country which has grown wealthy through trade, we have a lot to gain from the growing global prosperity which our aid supports.

I hope you will enjoy reading this report. Please do feel free to contact us with any feedback, we love hearing from our supporters.

Julia Veston-Howes



Gail Kelly CARE Australia Ambassador for Women's Empowerment CARE Australia does extraordinary work to help those in need.

I love the fact that women and girls are at the centre of their focus, as they are the largest source of untapped potential in the world. It is unacceptable that so many women and girls living in poor countries around the world face violence and inequality, holding them and their communities back.

In my capacity as CARE Australia's Ambassador for Women's Empowerment, I have come to understand the deep value of CARE in the lives of many women, especially those supported by the organisation. These women have told me how, before CARE came into their lives, they felt utterly invisible. They had been told, and treated as if, they didn't matter. Since being involved in CARE projects, they have become leaders who understand their own value. They have told me of their pride and sense of worth. Thanks to your support of CARE, women's lives and communities are improving.

I hope for a day where all girls are able to attend school, along with their brothers. I stand with CARE to support women to have dignified work, access to bank accounts and to hold positions of influence in their communities, just as their male counterparts do. I join you in supporting CARE to continue to overcome poverty with an approach that ensures the voices of women and girls are heard, along with those of men and boys.

Thank you again for your support.

Gair Kelly

ABOUT US

CARE International

CARE is an international humanitarian aid organisation fighting global poverty, with a special focus on working with women and girls to bring lasting change to their communities. As a non-religious and non-political organisation, CARE works with communities to overcome poverty by supporting development and providing emergency relief where it is most needed.

CARE was founded in the USA in 1945. Initially an acronym for 'Cooperative for American Remittances to Europe', CARE sent food aid and basic supplies in the form of 'CARE packages' to post-war Europe. As the economies of the war-affected nations recovered, focus soon shifted from Europe to the challenges of the developing world.

Today, CARE is a confederation comprised of 14 national members – Australia, Austria, Canada, Denmark, France, Germany-Luxembourg, India, Japan, Netherlands, Norway, Peru, Thailand, the UK and the USA – forming one of the world's largest independent, international emergency relief and development assistance organisations.

The national agencies operate independently but work cooperatively under the CARE International Board and Secretariat, based in Geneva.

CARE Australia

CARE Australia was established in 1987. Under our founding Chair, former Prime Minister, the Rt Hon. Malcolm Fraser, AC, CH, CARE Australia grew through the 1990s and developed a reputation for delivering timely and effective disaster assistance and development programs to those in need.

Today, CARE Australia manages projects in 23 countries in the Asia-Pacific, Middle East and Africa, and responds to humanitarian emergencies. We also manage seven of CARE International's Country Offices – Cambodia, Laos, Myanmar, Papua New Guinea, Timor-Leste, Vanuatu and Vietnam.

Our Work

CARE works with communities to address the underlying causes of poverty, empowering them to increase their income, improve health and education services, increase agricultural production, build appropriate water supply and sanitation systems, and address child malnutrition. Our work is performed in cooperation with local partner organisations and government agencies. CARE is particularly focused on women and girls because they are disproportionately impacted by poverty. We know that one woman who rises from a life of poverty will bring four people with her, so empowering women and girls is an important priority for CARE Australia. By ensuring women's voices are heard and helping to remove barriers to women's participation in society, we can bring lasting change to poor communities.

Funding

We rely on the generous support of the Australian public to fund our work. We build on this support by attracting additional funds from institutional donors such as the Australian Department of Foreign Affairs and Trade (DFAT) and the United Nations.

Accountability and Accreditation

To ensure accountability and transparency, CARE Australia retains management and contractual responsibility for the projects we undertake. We are an active member of the Australian Council for International Development (ACFID) and ensure that ACFID Code of Conduct training is completed by all staff. We also ensure internal procedures and reporting guidelines adhere to current regulatory and legislative requirements. We uphold the highest standards of practice, as demonstrated by our commitment to the:

- ACFID Code of Conduct
- Code of Conduct for the International Federation of Red Cross and Red Crescent Movement and NGOs in Disaster Relief
- Sphere Humanitarian Charter and Minimum Standards
- People in Aid Code of Good Practice
- Fundraising Institute of Australia's Principles & Standards of Fundraising Practice.

CARE Australia holds full accreditation status with the Australian Government's Department of Foreign Affairs and Trade (DFAT). This reflects the Government's confidence in CARE Australia's professionalism, accountability and effectiveness. We are one of only six non-government organisations preapproved by DFAT under their partnership agreement to use their funds in response to an emergency.

Feedback

We welcome feedback on this report or our operations and conduct. Please send any feedback to Company Secretary, CARE Australia, GPO Box 2014, Canberra ACT 2601. Complaints relating to a breach of the ACFID Code of Conduct by an ACFID member can be made to the ACFID Code of Conduct Committee via www.acfid.asn.au/ code-of-conduct/complaints-and-compliance-monitoring

For donor support please call 1800 020 046

Throughout this report:

CARE International or CARE – refers to the entire CARE International organisation consisting of 14 confederate members working under a global secretariat, and 80 country offices where local staff and partners work to deliver programs with poor communities.

CARE Australia – refers to CARE's operations in Australia and the seven Country Offices we manage, as well as programs and emergency responses supported by Australian funding.





Just one week after Cyclone Pam struck, under the shelter of our damaged office in Vanuatu, CARE Australia staff and beneficiaries take a moment to remember Mr Fraser.

Vale Rt Hon. Malcolm Fraser, AC, CH

As Founding Chairman, Malcolm Fraser established CARE Australia as part of the CARE International network of humanitarian aid organisations. He was Chairman for over 13 years until 2001, President of CARE International from 1991 to 1995, and its Vice-President until 1999.

CARE Australia staff had enormous respect for Mr Fraser, who used his influence to mobilise the international community to meet the needs of those affected by humanitarian crises. Many remember him raising the unfolding Rwandan genocide with Nelson Mandela and other African leaders at Mr Mandela's inauguration as President of South Africa, and for challenging the African leaders to intervene and stop the bloodshed.

Staff who worked with Mr Fraser said he demanded excellence – he did not want to know why something could not be done, but how it could be done. He constantly pushed for CARE Australia to do more, to meet the real needs of the people we serve, and to be efficient in how we use the resources entrusted to us.

Mr Fraser will be remembered by all at CARE Australia.

CARE AUSTRALIA 2010 - 2015

Over the past five years CARE Australia has achieved significant outcomes against four major goals.

RESULTS



DELIVER QUALITY PROGRAMS WITH DEMONSTRATED IMPACT IN REDUCING POVERTY



Helped an average of 3.1 million people annually across **Countries**





Over the past five years we have introduced important new approaches to enhance our programs. Our projects are designed within the framework of long-term programs, which helps ensure individual projects are clearly linked together under specific long-term goals for lasting change for those we seek to assist.

Our Women's Empowerment Framework is applied in our programs so that we work with women and men, boys and girls, to bring about change at the individual, social and structural level. The purpose of this framework is to ensure women and girls enjoy the same economic, social and health freedoms and opportunities as their brothers. We have seen a steady increase in the proportion of our projects setting women's empowerment as explicit objectives, from 30 per cent in 2010/11 to 63 per cent in 2014/15.

Through our Program Quality Framework we have established clear processes and roles for more effective programming. We worked with CARE International on a major assessment of CARE's impact in the Asian region over five years, and we have updated our approach to evaluations in order to better capture information on project results.



Our Staff Leadership Development Program provided training to 81 staff from Australia, Cambodia, Laos, Myanmar, Timor-Leste and Vietnam.

We made significant progress against our Information and Communication Technology Strategy, refreshing IT infrastructure in Timor-Leste, Laos and Papua New Guinea. The stability of Country Office email systems has been significantly improved after moving to a centralised hosting environment and we established an IT disaster recovery site in our Melbourne office.

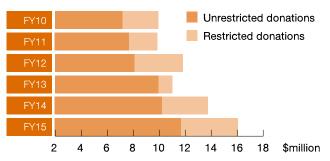
We increased productivity across our accounts, cash management and travel processes by implementing system guides and better use of IT resources.

Safety and security self-assessments were undertaken in all Country Offices, and specific training has been undertaken for Country Office Safety and Security staff to develop skills and share best practice. Critical incident/crisis management training was also undertaken with the Senior Management Team and other key staff in Australia.



Over five years our objective was to double our funds raised from \$10 million to \$20 million restricted and unrestricted cash donations from the Australian public, per annum. We didn't reach this goal but gratefully achieved a 62 per cent increase between 2010 and 2015 to \$16.2 million.

FUNDS RECEIVED



It should be noted that the funds received shown above differs to the total revenue from the Australian public shown in our financial statements due to the timing of the recognition of restricted donations under our accounting policies.





FOSTER EFFECTIVE RELATIONSHIPS WHICH ENHANCE OUR REACH AND IMPACT

CARE Australia has a longstanding relationship with, and is fully accredited by, the Australian Government. We are one of ten Australian Non-Government Organisation (NGO) Cooperation Partnership agencies and one of six Humanitarian Partnership Agreement agencies.

We actively engaged with the following CARE International groups: Program and Operations Committee; Finance Directors Group; Human Resources Working Group; ICT Working Group; Transition Planning Team; Program Team; Communications Working Group; Brand Working Group; South Sudan Crisis Emergency Response Advisory Committee; Gender Network; Advocacy Committee; and Poverty, Environment and Climate Change Network.

CARE Australia has co-convened the ACFID Gender Equity Working Group, leading this sectoral constituency of gender experts. We also hold secretariat responsibilities for the Parliamentary Group on Population and Development, a valuable cross-party forum involving parliamentarians with interests in issues around reproductive health and empowering women to have the same social, economic and educational freedoms as men around the world.

93,836 active supporters

Maintained an average

88,8 cents fl going to our programs overseas

over the last five years

Over the past five years we expanded our donor base and connected with thousands of new supporters across Australia. Key relationships with major brands – from The Body Shop to Qantas, Thankyou Group to Target – helped CARE Australia connect with new audiences and build our supporter network.

Over the past three years, CARE Australia secured 20 per cent of media coverage for the aid sector, ensuring the voices of those in poor communities were heard over 127 million times. Throughout the last five years, we continued to ensure the significant majority of our funds went to our overseas programs.

WHERE WE WORK

This year CARE worked in 95 countries around the world fighting poverty and inequality, and reaching people in need of humanitarian aid.







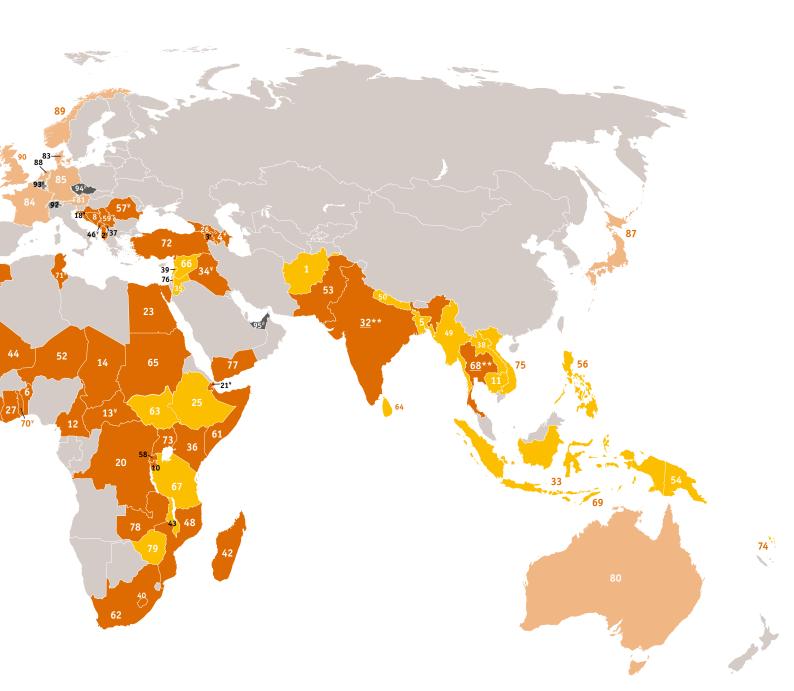


COUNTRIES WITH CARE PROGRAMMING IN 2014/15

- 1. Afghanistan
- Albania^{*} 2.
- Armenia^{*} 3.
- Azerbaijan^{*} 4.
- 5. Bangladesh
- 6. Benin
- 7. Bolivia
- 8. Bosnia and Herzegovina
- 9. Brazil
- 10. Burundi
- 11. Cambodia
- 12. Cameroon
- 13. Central African
- Republic^{*}
- 14. Chad
- 15. Chile^{*}
- 16. Costa Rica^{*}

- 17. Côte d'Ivoire
- 18. Croatia^{*}
- 19. Cuba
- 20. Democratic Republic
- of the Congo
- 21. Djibouti[¥]
- 22. Ecuador
- 23. Egypt
- 24. El Salvador
- 25. Ethiopia
- 26. Georgia 27. Ghana
- 28. Guatemala
- 29. Guinea^{*}
- 30. Haiti
- 31. Honduras
- 32. India**
- 33. Indonesia

- 34. Iraq[¥] 35. Jordan
- 36. Kenya
- 37. Kosovo
- 38. Laos 39. Lebanon
- 40. Lesotho
- 41. Liberia^{*} 42. Madagascar
- 43. Malawi
- 44. Mali
- 45. Mexico^{*}
- 46. Montenegro[¥]
- 47. Morocco
- 48. Mozambique
- 49. Myanmar
- 50. Nepal
- 51. Nicaragua



Countries with CARE programming in 2014/15 Countries with CARE Australia programming in 2014/15

76. West Bank & Gaza

CARE International members

CARE International Secretariat

- 52. Niger
- 53. Pakistan
- 54. Papua New Guinea
- 55. Peru**
- 56. Philippines
- 57. Romania^{*}
- 58. Rwanda 59. Serbia
- 60. Sierra Leone
- 61. Somalia
- 62. South Africa
- 63. South Sudan
- 64. Sri Lanka
- 65. Sudan
- 66. Syria
- 67. Tanzania
- 68. Thailand**
- 69. Timor-Leste
- 70. Togo[¥]
- 71. Tunisia^{*}

72. Turkey

73. Uganda

74. Vanuatu

75. Vietnam

77. Yemen

78. Zambia

79. Zimbabwe

- 81. Austria
- 82. Canada 83. Denmark
- 84. France
- 85. 86. Germany-Luxembourg
- -- <u>India</u>**
- 87. Japan

- - ---

 - 91. United States

CARE INTERNATIONAL SECRETARIAT:

- 92. Geneva, Switzerland
- 93. Brussels, Belgium
- -- New York, United States

SUB-OFFICES:

- -- Belgium^ø (of CARE France) 94. Czech Republic^ø
- (of CARE Austria)
- 95. United Arab Emirates® (of CARE USA)

- ¥ Limited CARE presence or working through strategic partnerships.
- ** CARE India, CARE Peru and CARE Thailand are Members of CARE International and countries with ongoing programs.
- \Diamond CARE Germany-Luxembourg has offices in both Germany and Luxembourg.
- Sub-offices in Belgium, Ø the Czech Republic and the United Arab Emirates are mainly fundraising offices.

• Countries with CARE Australia programming in 2014/15

CARE Australia Annual Report 2015 11

- 88. Netherlands 89. Norway
- Peru** --
- Thailand**
- 90. United Kingdom

- **CARE INTERNATIONAL MEMBERS:**
- 80. Australia

I want the women in the village to be aware of the danger signs during and after pregnancy.
MARIA, TIMOR-LESTE

h

*

*

*

OUR PROGRAMS

With our thanks to the Australian Government, international partners and the generous Australian community, we are working around the world to help communities overcome the devastating cycle of poverty.



Behind these numbers are thousands of CARE staff who provide skills and expertise, thousands of supporters who make our life-changing work possible, and millions of people whose lives are transformed.

Our programs have outcomes in multiple areas, spanning the fundamentals of survival, wellbeing and livelihood. The following are snapshots of some of our work. This work has a ripple effect of positive change from individual to community to country across the globe.

HEALTH: SAFE MOTHERHOOD

CARE Australia is working directly with 3,168 women, men, boys and girls living in Ermera and Covalima, Timor-Leste, to overcome barriers to access, use and provision of quality health services, assist pregnant women to receive health and nutrition education, and facilitate expansive, inclusive and effective spaces for dialogue between communities, health providers and government.

Maria, a 43-year-old woman from the remote village of Atsabe, in Timor-Leste, has experienced CARE Australia's Safe Motherhood Project first-hand. As the Mothers' Group leader in her village, Maria is ensuring the messages from CARE Australia's Safe Motherhood Project are passed on.

Like many mothers who live in Timor-Leste's rural areas, Maria has lost five children from miscarriage, malnutrition or measles. It is a three-hour walk to the nearest health centre, impassable during the rainy season.

Through CARE Australia's Safe Motherhood Project, made possible through the Australian Government's aid program and generous Australians, Maria's life has improved. Maria has learnt about family health and nutrition through building kitchen gardens and fertilising her crops.

Maria has also learnt the importance of birth spacing, contraception and vaccination, creating a safe birth plan, such as getting health checks during pregnancy, to ensure a better chance of survival and wellbeing with a homebased birth.

FOOD: IMPROVING LIVELIHOODS

Despite producing 70 per cent of household food, women in Malawi have less access to agricultural-related education, credit and improved farming technologies than men.

Women like Maria Chilimmimba, 34, are typical of this group. Before her involvement with CARE Australia's project WERISE, she was facing hunger and extreme poverty.

With thanks to the Australian Government's aid program and the Australian public, CARE Australia is working in the rural communities of Lilongwe, Dow and Kasunga districts in Malawi to assist 20,000 households to earn a greater income and improve their diet and health. The five-year project began in 2012 and runs until 2017.

CARE Australia is helping poor, chronically food-insecure farmers – especially women who have few other options to improve their livelihoods.

Maria joined a CARE Australia project in her village, which helped her grow more food and find financial support through the Village Savings and Loans Association (VSLA).

CARE Australia has been so helpful. I have learned to save money. I use that money to buy most of the necessities at home, like food.

MARIA, MALAWI

WATER: ZIMBABWE WASH

Safe water, sanitation and hygiene (WASH) are particularly important to women and girls in Zimbabwe.

Recurrent droughts since 2002 have impacted water availability, increasing the distances that women and girls must travel to collect water and putting them at a higher risk of sexual violence and abuse while walking.

Thanks to the Australian Government's aid program and our partner Thankyou Group, CARE Australia is running a four-year project providing secure access to clean water, effective sanitation facilities and safe and sustained hygienic behaviours for up to 20,000 people in the Chivi District of Masvingo Province in Zimbabwe.

One of the achievements of this project so far is the establishment of the Water Point Committee in the Chivi District. Set up to help monitor the local borehole, the Committee makes minor repairs, keeps the borehole clean and accessible, protects it from cattle, and coordinates with local government to organise any major repairs.

The committee also received training in health and hygiene, such as understanding waterborne disease.

"After the project we understand that the toilet should be built down from the borehole, and not from the upper direction" said Virginia, one of the members. "We were also taught to fence off the borehole."

For women like Virginia, improved access to clean, safe water closer to home means less sickness from waterborne disease, less time spent collecting water, and more time focusing on the things that will improve her life such as education, farming and earning an income.

RURAL PRIMARY AND SECONDARY SCHOOLS

are gaining renovated or newly constructed toilets and hand washing facilities, including disability inclusive and gender appropriate services

communitybased builders have been trained in the construction of toilets

school children are gaining access to clean water through rehabilitation and upgrading of boreholes



defecation free" status

EDUCATION: CAMBODIA EDUCATION FOR ETHNIC MINORITIES

In Cambodia, CARE Australia is supporting thousands of primary school students from ethnic minorities to benefit from bilingual education. This means they are better equipped to make the transition to learning in Khmer, the national language, at secondary school. Ethnic minority students still comprise only 25 per cent of secondary school enrolments.

The overall transition rate from primary to secondary education is the lowest in the country.

Thanks to the Australian Government's aid program and generous Australians, this project is improving access to quality primary and secondary education for ethnic minority children, especially girls, and supporting a positive and lifelong engagement with learning.

By introducing primary school students to education in their mother tongue before transitioning them to instruction in the national language of Khmer, the educational standards and opportunities of ethnic minority children have improved.

As a testament to its success, the CARE-designed bilingual model of instruction has been replicated across five neighbouring provinces by the Cambodian Ministry of Education, Youth and Sport (MoEYS).

This project is currently:



Training 200 PRIMARY & **190 LOWER SECONDARY**

teachers to demonstrate culturallyappropriate teaching in Khmer and ethnic minority languages





Developing eight

as on sharing household responsibilities between males and females) to form the basis of an **improved** life skills curriculum

school support committee members and youths in meaningful participation social issue books (such in school management



Providing health and hygiene training at lower secondary school boarding houses

CARE Australia worked with communities to develop and publish textbooks. reading books and teachers' guides in ethnic minority languages to support the bilingual curriculum in Grades 1-3



secondary





EMERGENCY READINESS: VANUATU

Taking action against climate change and planning before the next disaster occurs is a proven approach in saving lives and assisting communities to recover faster. It also creates a stronger and more resilient society, and the benefits spread across regions.

CARE Australia is working with communities to prepare for and mitigate the impact of disasters, by partnering with local groups to provide immediate assistance when an emergency hits, as well as working with survivors to aid in recovery after the crisis has passed. Thanks to donors including the Australian Government, Australian public and international partners, in Vanuatu, CARE Australia is helping communities grow resilient and diseaseresistant crops. We are also conducting soil, pest and ecosystem management training to strengthen and protect access to safe water.

In addition, we are helping communities to prepare their own disaster management and training plans, particularly involving communication systems in remote and rural areas. Through CARE Australia's disaster readiness training, communities understood what to do when cyclone warnings were issued to communities such as Imaiyo, on the island of Tanna when Cyclone Pam was on the way. The Imaiyo community followed the disaster plans they had made, ensuring all community members (including the elderly, children and people living with disabilities) prepared by stockpiling food, strengthening roofs and taking shelter in the strongest buildings.

EMERGENCY RESPONSE

Our experience has shown us that people living in poverty are the most exposed to the effects of natural disasters, conflict and disease. That's why we continue to deliver emergency aid to survivors to help them rebuild their lives.

When disaster strikes, CARE takes action immediately. We provide life-saving aid including food, shelter, clean water, hygiene products, toilets and sexual and reproductive health services to those who need them most.







CYCLONE PAM

On 13 March, Cyclone Pam devastated Vanuatu, affecting over 188,000 people.

The category five cyclone was one of the worst storms ever to hit the region. According to the United Nations, an estimated 80 to 90 per cent of structures and buildings across the country were either damaged or destroyed.

CARE Australia launched an immediate appeal to provide emergency relief and support long-term recovery. Efforts were focused on those hardest hit, including the communities of Tafea Province in the south.

Since the cyclone hit, thanks to the generosity of Australians, CARE has reached over 17,000 people with emergency relief supplies.

Families in need have been provided with emergency aid including shelter kits, hygiene kits, blankets, baby clothes, dignity kits, solar lights and mosquito nets. Emergency food packages containing portions of canned fish, rice and eggs as well as drinking water were also provided across 20 islands.

CARE is still responding to the needs of vulnerable people in some of the most remote areas of southern Vanuatu.

Approximately half of the population in this area is still in need of assistance, with a major challenge being access to food after crops were destroyed. To help tackle this, CARE has distributed droughtresistant crop seeds and is providing farming training and other support to help communities get back on their feet.



NEPAL EARTHQUAKES

On 25 April, a magnitude 7.8 earthquake hit Nepal around 80 kilometres from the capital Kathmandu. Just two weeks later, the country was rocked by a second major magnitude 7.3 earthquake.

More than 8,500 people lost their lives. Over 20,000 people were injured and more than 700,000 houses were damaged or destroyed.

The fast-approaching monsoon season put additional pressure on the urgent need to provide assistance.

Women and children have been the most affected by the earthquake.

Many women in rural areas no longer have access to healthcare with health centres and access roads destroyed. CARE is distributing reproductive health kits that include safe birthing kits, essential medicines and supplies for birthing attendants.

By the end of the year we reached 50,000 people in need.

"I am very surprised and thankful that I am still alive."

MANGAL, NEPAL



SYRIA REFUGEE CRISIS

Since conflict broke out in March 2011, more than 12 million people are in need inside Syria and a further four million have been forced to seek refuge in neighbouring countries.

To date, CARE has helped more than one million people in Egypt, Jordan, Lebanon, Syria and Turkey.

Women and children make up threequarters of the refugee population.

Turkey is now the largest refugeehosting country in the world, and CARE is coordinating with the Turkish authorities and other organisations to provide the newly arrived refugees with food, blankets, clothing and hygiene items. CARE aims to assist 30,000 refugees in Turkey.

In Egypt, CARE is assisting refugees, particularly those at risk of sexual gender-based violence, providing legal and psycho-social support as well as transition shelter in emergency cases. CARE has reached 15,200 Syrian refugees in Egypt so far.

"Even if the situation improves in Syria, my house has been completely destroyed. Where will we return to?"

More than 1.18 million Syrians are currently seeking refuge in Lebanon. Of these refugees, 55 per cent live in poor shelters, such as informal tented settlements and substandard buildings.

CARE is providing support through improving living conditions at informal tented settlements, rehabilitating substandard houses, and advocating for support within the donor community.

Syrian refugees are also being assisted with basic needs such as cash assistance, food parcels and World Food Programme vouchers, and access to water and sanitation. Over 150,000 Syrian refugees in Lebanon have been assisted so far.

In Jordan, CARE is working with those living in urban areas who need support to pay for basic living costs including rent and food. We also run vocational and livelihood training programs in collaboration with government and local partners.

We have reached more than 580,000 people in Jordan, providing cash assistance, essential relief items and vital information on how to access healthcare and social support. In April, a vaccine campaign resulted in more than 370,000 children under five being vaccinated against polio.

GENDER IN EMERGENCIES

CARE is a leader in responding to emergencies with a special focus on gender.

When an emergency occurs, CARE prioritises assessment of the different ways men, women, boys and girls are affected.

CARE's Gender in Emergencies Advisor, Isadora Quay, visits situations where we are taking action to help people in emergencies. For example, in northern Kurdistan, Iraq, gender analysis offers insights into the kinds of issues likely to arise when populations are being hosted.

"In a camp of around 2,000 families living in makeshift tents, women don't feel comfortable leaving their tent unless they're in the company of an adult male," Ms Quay said. By ensuring toilets are in close proximity to living areas, women and girls can feel safe to access sanitation.

Other areas covered by gender sensitive programming include issues of access, participation, decision-making and protection guidelines.

FAYEZ, AZRAQ REFUGEE CAMP

CLIMATE CHANGE & RESILIENCE

The impact of climate change is particularly severe for the world's poor. Climate change magnifies the risk of disasters everywhere, particularly in those parts of the world where people are already poor and vulnerable, where extreme weather events tend to occur. Development gains are undermined and communities are increasingly susceptible to floods, droughts and changes in seasonal patterns of agriculture.

CARE Australia works with communities around the world to find appropriate local techniques to reduce the impact of climate change. This helps communities equip themselves with the knowledge and means to bring immediate benefits and build their resilience to longer-term changes and external shocks. CARE also looks to minimise the environmental impact of our own operations.

Evaluations in the past year have looked at our work in different locations, including DFAT-funded projects on Community Based Adaptation in our region.

With partners including WaterAid, CARE Australia implemented a project in the Liquica district of Timor-Leste with a focus on resilience to the impacts of climate change. Project activities included promotion of climate-resilient livelihoods such as crop diversification. It also supported conservation farming, improved access to clean water and sanitation, and reduced risk from erosion and landslides.

Positive impacts from the project included enhancing food security and climateresilient agriculture as well as water supply and water management outcomes. Across the 20 sub-villages, water access, management practices and sanitation improved substantially.

Conservation farming practices were adopted such as:

- integrated pest management
- contour farming
- crop covering.

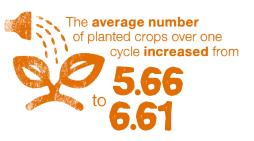
Climate change awareness was raised amongst villagers and government partners, reinforcing community capacity to deal with climate change. Positive outcomes such as these also support future work at a community-level.

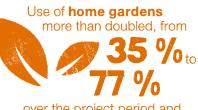
In Papua New Guinea, CARE Australia worked with the remote Nissan District community to increase adaptive capacity and resilience to existing hazards as well as the impacts of climate change. Three years on, an evaluation has found greatly improved food security and organisation capacity in the district, as well as progress in more equal relationships between men and women, boys and girls, at a household level.

The project trained core groups who spread the gained knowledge of climate-resilient practices throughout the islands. Core group members adopted, on average, five out of seven promoted farming techniques, with other islanders adopting nearly four out of seven.

The number of food-insecure months has reduced from seven in 2011 to four in 2014.

Participants also reported stronger community capacity and collective action, with the establishment of core groups having positive spin-off effects on other community groups – particularly those with a strong overlap (women's groups and church groups). The project also had a strong impact on empowering women to speak up in the community. Due to training and the strong role that women played in core groups, participants reported that women had gained influence both at the household and at the community level.





over the project period and with a greater variety of crops and vegetables.

Without a shift to weather-resistant farming techniques, and a more sustainable agricultural model, children would be at a greater risk of hunger and malnutrition.

> LYDIA HANNA, CARE AUSTRALIA



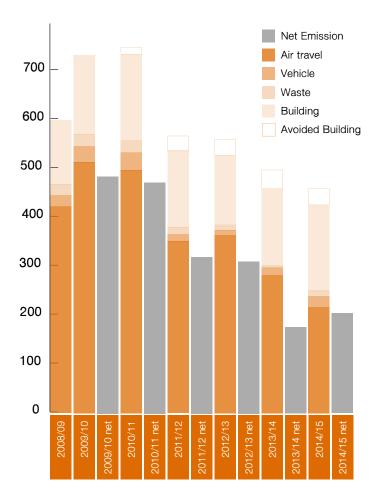
OUR OPERATIONS

CARE Australia is committed to reducing its environmental footprint and in 2009 set ourselves an ambitious target of reducing our emissions by 40 per cent. We are pleased to have exceeded this target, reducing our net emissions by approximately 66 per cent compared to our 2009 baseline.

We achieved this by:

- collecting data on our emissions
- investing in ways to reduce our waste to landfill, such as purchasing more recycling bins and composting organic waste in our Canberra office
- purchasing offsets for the majority of our flights and ensuring the energy used in our Melbourne and Canberra offices includes a green component
- improving energy efficiency in our offices, such as by replacing broken lights with LEDs, and purchasing more environmentally-friendly office supplies
- reducing domestic air travel and company vehicle use
- encouraging staff to do more to reduce pollution, such as participating in Ride to Work Day, tree planting, and distributing Green Tips as a regular part of the staff newsletter.

CARE Australia Carbon Emissions



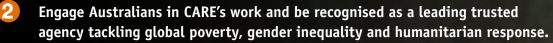
LOOKING AHEAD

Despite massive strides to overcome extreme poverty around the world, many people are yet to benefit from the \$70 trillion global economy. There remain pockets of poverty in South-East Asia and extreme poverty is still widespread in South Asia and Sub-Saharan Africa. More than one million people live in extreme poverty in Papua New Guinea, and the island nations of the Pacific are particularly vulnerable to cyclones and the effects of climate change. Conflict in North Africa and the Middle East has seen decades of development destroyed and displaced millions of people. Globally almost 60 million people have been forcibly displaced from their homes. Although we have made great steps, there remains a need for humanitarian action and equitable development.

From 2015 to 2018 we will focus on three goals to support our vision for a better, more just world:

1

Ensure excellence in programs and operations so resources create lasting impact for poor communities.



3 Develop an agile organisation that fosters excellence and innovation.

As part of the CARE International global network, we also operate to the CARE 2020 Strategy. Our expected impact by 2020 outlines the changes that we would like to see in the world and where we can add the most significant value, given our identity and experience. By playing our key roles and applying our approach in all programs, CARE is committed to:

- reaching 20 million people affected by crisis with life-saving humanitarian assistance
- supporting 50 million poor and vulnerable people to increase their food and nutrition security and their resilience to climate change
- helping 100 million women and girls exercise their rights to sexual, reproductive and maternal health and be free from violence
- assisting 30 million women through economic empowerment.

As long as there are people in need, CARE Australia will continue to provide support in a timely and relevant manner that helps them to achieve health, dignity and a life free from poverty. Although there is always more work to be done, we are confident we can improve the lives of millions more people in need by growing our organisation and forming partnerships and alliances that widen our reach.



AUSTRALIANS IN ACTION

Thanks to you, our supporters, we can reach millions of people to improve their lives. Thousands of Australians share our commitment to strive for a world where poverty has been overcome and people live in dignity and security. Our supporters are our family. We are united in our passion to make a difference.

DF

Education and Speaker Program

Since 2012, CARE Australia's Development Awareness Raising program has engaged tens of thousands of people on global poverty issues through activities at public events and a speaker program for schools, community groups and workplaces.

CARE speakers travelled to urban and rural schools and community groups for presentations on climate change, humanitarian emergencies, human rights, empowering women and girls, and how these are all important actions to end poverty.

Global Poverty: A Teacher's Toolkit was launched in February. The site contains facts, lesson plans and activities, essay questions, videos and case studies. It provides all the information students need to learn about global poverty. The toolkit complements the Australian school curriculum and can be applied within schools across the globe.

Thanks for Caring Campaign

Ten years on from the Boxing Day tsunami, we partnered with Cricket Australia to thank Australians for helping with disaster recovery.

Thank you letters from India, Indonesia and Thailand were handdelivered to cricket fans at the Boxing Day Test. We also wrote to our supporters who donated to the tsunami appeal ten years ago

to say thank you. With thanks to Cummins&Partners, the campaign was an award-winning success, receiving Mumbrella's award for best Pro Bono Campaign of the Year.

We also extend our thanks to Wonder, Milk Money TV, Mitchells, Toyota Australia, John Deere, and Australian Paper.

Media

As a response to CARE's immediate action assisting the people of Vanuatu after Cyclone Pam struck, Australian media spread the news of our work to an audience of more than 31 million people. We gained 39 per cent of aid sector media for the period.

Walk in Her Shoes

In many developing countries, women and girls have to walk long distances each day to access food, water and healthcare, leaving little time for education or paid work. Walk in Her Shoes is a fun event, allowing participants to gain sponsorship and meet their set distance over a week, raising funds for CARE Australia.

Prizes were offered by generous partners such as Virgin Australia, Fernwood Fitness and Simone Perele.



Event and Volunteer Program

At the heart of CARE's volunteer program is a community of people sharing information about poverty and CARE's work.

All up, the program has exposed a total of **590,000** people to CARE's messages.

Advocacy

At the heart of CARE's work globally is an approach that supports sustainable change. Whether this be changing the minds of men and boys to support women's participation in the workforce, changing laws to protect more women from genderbased violence or changing garment factory management practices to support their workers' skills training and negotiation for better conditions, we seek to facilitate the situations that help people reach better opportunities. The reason we take this approach is because, as we call it, it 'multiplies impact'. When people are empowered with skills, supportive relationships and constructive policy environments, they are able to help themselves and their communities with positive impacts that extend far beyond the aid project itself.

CARE's advocacy to the Australian Government is based on demonstrating the evidence from our work on the ground. Through decades of experience working directly with communities, we share our successful approaches, effective innovations, and the voices of the people we strive to support.

CARE Australia also hosts the Secretariat to the Parliamentary Group on Population and Development, supporting their work to promote gender equality and sexual and reproductive health rights.





During the reporting period, there was an overall reduction in staffing numbers of 3.7 per cent.

This overall reduction was largely due to a combination of an increase in our expatriate staff as a result of expanding our Vanuatu office for our Cyclone Pam emergency response, and also a reduction in national staff due to the completion of some projects, decreased funding, organisational restructures and an increased delivery of projects through partners.

Number of staff by location

Location	Expatriate staff†	Local staff‡	Total staff
Australia	n/a	n/a	78
Timor-Leste	8	112	120
Papua New Guinea	11	100	111
Laos	8	105	113
Cambodia	4	101	105
Vietnam	4	58	62
Myanmar	7	281	288
Vanuatu	8	33	41
Regional	4	0	4
SUB-TOTAL STAFF	54	790	
TOTAL STAFF			922

National of Vanuatu, CARE Australia staff member Vivian Obed, assists communities in recovery, following Cyclone Pam.



Staffing levels over time

Staff numbers	30 June 2011	30 June 2012	30 June 2013	30 June 2014	30 June 2015	% change 30 June 14 to 30 June 15
Australian-based	68	75	79	79	78	(1.3)
Overseas-based	49	45	51	47	54	14.9
National staff	920	878	890	831	790	(4.9)
Total staff	1,037	998	1,020	957	922	(3.7)

Volunteers

Throughout the year, we were fortunate to benefit from 25 volunteers performing 550 days of work in our Melbourne and Canberra offices, representing a contribution of \$103,131 in in-kind services. Volunteers supported CARE's work in research, advocacy, post-emergency preparedness planning, program quality, media and campaign activities.

Some 200 volunteers contributed to events such as the Thanks for Caring campaign, WOMADelaide and the Victorian Fair Trade Festival.

Internationally, four volunteers were hosted in our Country Offices through our continued partnership with the Australian Government's Australian Volunteers for International Development program.

Performance Management

Strengthening performance management across CARE Australia continued to be a key focus of our People Action Plan.

During the reporting period we extended our Performance Management Framework to cover all CARE staff, including locallyengaged staff in the Country Offices that we manage on behalf of CARE International. Training in the Annual Planning and Performance Appraisal process (APPA) toolkit has been completed with the national Human Resources (HR) Managers. We undertook a number of initiatives including incorporating a performance management component in our Leadership Development Program.

National Staff Engagement Survey

We undertook our first Engagement Survey of local staff in Country Offices managed by CARE Australia. Some 730 out of 840 local staff responded to the survey (395 hard copy and 335 online) giving an overall participation rate of 87 per cent. Initial analysis indicates an overall engagement score of 84 per cent which places CARE Australia-managed CARE International Country Offices in the Best Employer category.

Staff Development with a Leadership Focus

Building the leadership capabilities of our senior and middle managers continued to be a priority during the year. The senior leadership team focused on enhancing their performance at both a personal and group level. Phase two of the Leadership Program focused on strengthening middle management leadership capacity across the organisation. The program comprised of several elements; a 360-degree feedback survey, formal learning over a four-day program, and finally applying the learning on the job. Two four-day programs were held, and overall a total of 42 staff participated in the program, representing 83 per cent of the target audience.

The national HR Managers attended a four-day training workshop in Bangkok, Thailand. HR Managers were provided with an opportunity to network with their HR peers; exchange HR resources, ideas and initiatives; enhance their strategic and global awareness of HR; and to increase individual HR capacity, skills and knowledge. The training focused on Organisational Development; effective Performance Management; Reward and Retention strategies; and Talent Management and Succession Planning.

Human Resources – Minimum Operating Standards

The Human Resources Minimum Operating Standards for national staff HR management and the common HR Policy Manual template for national staff have been institutionalised across all CARE International Country Offices managed by CARE Australia.

Gender and Diversity

CARE's second Gender and Diversity Week ran in late November to celebrate and raise awareness of gender and diversity within the workplace and broader community. Staff took the opportunity to reflect on our social norms, both personally and as a group. We also encouraged staff to think critically of ways CARE could improve the way we address poverty and social injustice with the understanding of the impact that discrimination (relating to gender, age, ability, ethnicity, religion, sexual orientation and identity, etc.) has on the communities in which we work.

Health, Safety and Wellbeing

CARE continues to monitor the workplace health and safety of its staff through its administrative processes. The Health and Safety Committee (HSC) met to review preventative measures including the completion of biannual workplace inspections and workstation assessments. A total of 25 workstation assessments (17 in Melbourne and eight in Canberra) were completed. This includes both comprehensive assessments and precautionary basic assessments. There were ten Injury/ Accident Notifications reported, with five of these progressing to claims for Workers' Compensation. Only one of these remains open. In addition to the five compensation claims during the reporting period, two ongoing claims from previous years were finalised during the year.

These claims relate to a range of injuries including sprains and work-related illnesses. The majority were finalised after a short duration.

Injury/Accident Notifications and Workers' Compensation claims are reviewed and monitored regularly by senior management.



STAFF PROFILE: ISADORA QUAY

Australian-based Gender in Emergencies Advisor Isadora Quay has been working with CARE International for three years.

During a humanitarian emergency, Isadora is one of the first people to deploy. She conducts assessments to understand how women and girls, boys and men are each affected by the situation so that CARE can then provide them with adequate support.

"An emergency affects people in really different ways and we need to understand how they are being affected. For example, a pregnant woman will be affected differently during an emergency than an old man. CARE is committed to creating a process to respond to needs effectively. A focus on gender is about men and women, boys and girls and assuring that everyone gets appropriate assistance."

Female student Helen (name changed), 10, at Simbari elementary school in Simbari, Eastern Highlands, Papua New Guinea.

THANKS TO OUR SUPPORTERS

TRUSTS AND FOUNDATIONS

ACME Foundation Paul Ainsworth Foundation C&T Park Endowment World Nomads customers through The Footprints Network The Goldsmith Family **J Holden Family Foundation Mundango Abroad** The George Lewin Foundation The Desmond Prentice Charitable Fund Women's Plan Foundation **Wood Family Foundation Thankyou Group** The John Murphy Charitable Trust, managed by Perpetual **The Opalgate Foundation Count Charitable Foundation** The Charitable Foundation **Dick and Pip Smith Foundation**

BEQUESTS

Estate of the late Eric John Madsen Estate of the late Sheila M Maguire Estate of the late Terence Cornthwaite Wollaston Estate of the late William Trevor Cassidy Estate of the late Alan Edwin Robertson Estate of the late Helen Margaret Newton Estate of the late Terence Hanley Estate of the late Geoffrey Ronald Collinson Estate of the late Barbara Beeson

Estate of the late Margaret Green

MAJOR DONORS

Annabel Ritchie M P de Jong **Claire M Bamford** Dr John Hunter Dr William Sievert and Dr Jennifer Hoy **Richard Willis and Jane Abernethy** Mr Raj and Mrs Jyoti Thethy Mr Michael Hudson **Mr Phil Henderson** Dr Graeme and Mrs Dawn Robson Mr Mark Leemen Phil and Alison Anthony **Dr Don Bowley** Mr George and Mrs Maureen Dyer **Mr Brian Fry** Mr Alec MacGill Ms Tara Osborn **Mr Jason Squire** Ms Sue Adams and Mr Stephen Walker **Richard and Susan Wilton Mr Peter Turner**

CORPORATE SUPPORTERS

AGL Energy Limited Allens Adidem Group Arrium **BHP Billiton** Challenger Cummins&Partners **Deutsche Bank Flight Centre Ltd** Jetmaster Ptv Ltd King & Wood Mallesons Maple-Brown Abbott Ltd Mitchell Communication Group NAB Quest – Southbank Sea Shells Hospitality Group Simson Greeting Cards Target Australia Telstra Westpac Group Verizon Virgin Australia

MULTILATERAL

Asian Development Bank

European Commission Humanitarian Office (ECHO)

European Union (EU)

Food and Agricultural Organisation of the United Nations (FAO)

The Global Fund to Fight AIDS, Tuberculosis and Malaria (GFATM)

United Nations Development Programme (UNDP)

United Nations Children's Fund (UNICEF)

United Nations Educational, Scientific and Cultural Organization (UNESCO)

United Nations Office for Project Services (UNOPS)

United Nations Population Fund (UNFPA)

UN Women (formerly UNIFEM)

World Food Programme (WFP)

BILATERAL

Government of Austria Government of Australia Government of Canada Government of Denmark Government of Luxembourg Government of Netherlands Government of New Zealand Government of Norway Government of Switzerland Government of UK Government of USA

AMBASSADORS

Thank you to Gail Kelly, CARE Australia Ambassador for Women's Empowerment, and CARE supporter, Chrissie Swan.

A huge thanks to more than 10,500 amazing regular givers that allow us to reach people in need.

OUR GOVERNANCE

112

400

20

1.00

NI.

TIT

Matilda de Araujo, 29, is the mothers' group leader in her village in Timor-Leste.

CARE's Board

The Board of Directors is responsible for directing CARE Australia's activities towards achieving our vision and fulfilling our mission while living the core values.

The Board is responsible for approving CARE Australia's strategic direction, monitoring its implementation and fulfilling stakeholders' expectations. It is accountable for CARE Australia's overall performance, compliance with relevant laws, codes of conduct and ethical standards and for the oversight of its risk management. The Board endeavours to ensure that CARE Australia, its directors and employees conduct themselves in accordance with the highest ethical standards and consistently with its core values.

The Board is comprised of 11 independent, non-executive directors who serve on a voluntary basis without remuneration, with the exception of reimbursement of reasonable expenses incurred in undertaking Board activities. Directors are drawn from a broad cross-section of the Australian community with a diversity of experience and skills. The Board ensures that its performance, experience and skills base are reviewed and renewed appropriately.

The Board appoints the Chief Executive and delegates the operational management of CARE Australia to her with the powers, authorities and delegations determined by the Board.

Board Committees

The Board appoints Committees to assist in the discharge of its obligations, consider issues referred and delegated by the Board and make recommendations. The Committees regularly report to the Board.



More information about the **Board's functions** and development is provided on CARE Australia's website:

CARE.ORG.AU/BOARD

Risk Management, Fraud and Corruption Control

The Board is responsible for the oversight of material business risk and is assisted in this role by the Finance and Audit Committee and the International Programs and Operations Committee. Management has developed and implemented a risk management framework, which underpins CARE's Risk Management Policy, whereby material, operational, financial and compliance risks are regularly assessed, monitored and managed.

The Organisational Risk Management Committee is a standing management committee. Members are appointed by the Chief Executive because of their leadership roles within the organisation and their unique familiarity with their area's risks. The Committee supports Board sub-committees by continuously assessing our risk management strategies to ensure that they remain current with regulatory, operational and legal changes as well as our business objectives.

Our Fraud and Corruption Control Plan is accompanied by a Policy Statement issued by our Chief Executive that clearly sets out CARE's zero tolerance approach to fraud and corruption. We are committed to maintaining a culture of honesty and opposition to fraud. The plan sets out the steps to ensure that we understand, prevent, detect, investigate and respond to fraud and corruption.

Reserves Policy

Our Reserves Policy specifies that reserves need to be retained to safeguard CARE Australia's operations. This policy balances the need to protect our financial security while simultaneously ensuring flexibility in meeting the development and humanitarian challenges of operating in a dynamic global environment.

Treasury Policy

Our Treasury Policy sets out CARE Australia's financial risk management framework and addresses operational, liquidity, interest rate and foreign exchange risks. The policy notes that CARE Australia faces a wide range of financial and commercial risks, and outlines those risks and how we will manage them.

Investment Performance

CARE Australia takes a conservative approach regarding banking and the investment of our reserves. Myer Family Company manages our investment portfolio in line with the approved investment strategy under the oversight of the Board's Finance and Audit Committee. During the year we reviewed our Investment Policy to ensure it remained relevant, given the current and forecasted Australian and global economic conditions. Our investment objectives include achieving a return of CPI plus three per cent on our investments in order to maintain and improve the purchasing power of our capital and to benefit from our tax-free status.

Investment Performance Against Objectives

Since inception the portfolio has maintained its purchasing power and benefited from CARE's tax-free status. The objective of CPI plus three per cent was met over the last year. Since inception, the CPI plus three per cent objective was not met due to the exposure to equities during the global financial crisis.

As long as there are people in need, CARE will continue to provide support in a timely and relevant manner that helps them to achieve health, dignity and livelihood.

CARE AUSTRALIA BOARD & ADVISORY COUNCIL

CHAIR

Colin Galbraith, AM

Director since 2004

Special Adviser, Gresham Partners Limited; Chair, BHP Billiton Community Trust; Director, Arrium Ltd; Director, LatAm Autos; Director, Colonial Foundation; Trustee, Royal Melbourne Hospital Neuroscience Foundation.

Formerly – Director, Australian Institute of Company Directors; Director, Commonwealth Bank of Australia.

Colin is also the Chair of the CARE Australia Transformational Change in CARE International Committee.

VICE CHAIR

Christine O'Reilly

Director since 2007

Director, CARE International; Director, CSL Limited, Transurban Group; Director, Energy Australia Limited; Director, Medibank; Director, Baker IDI.

Formerly – Global Co-Head of Unlisted Infrastructure Investment, Colonial First State Global Asset Management; Chief Executive Officer and Director, GasNet Australia Group.

VICE CHAIR

Peter Debnam

Director since 2013

Chair, NSW Kids in Need Foundation Limited; Chair, The Muscular Dystrophy Association of NSW; Chair, Advisory Board Our Big Kitchen Ltd; Director, Muscular Dystrophy Foundation Australia; Director, The Paraplegic and Quadriplegic Association of NSW; Director, Disability Sports Australia Ltd; Director, Soils for Life Pty Ltd; Associate Member of North Bondi and Pacific Palms Surf Clubs.

Formerly – Member of NSW Parliament, Shadow Minister and Leader of the Opposition; Director, Paddle NSW Inc.

TREASURER

Bronwyn Morris

Director since 2007

Chair, Queensland Local Government Superannuation Board (LG Super): Director, Watpac Ltd; Director, RACQ Ltd; Director, RACQ Insurance; Director, Collins Foods Ltd; Councillor, Queensland Division of the Australian Institute of Company Directors; Director, Fyfe Group Holdings Pty Ltd. Formerly – Deputy Chair, Children's Health Foundation Queensland; Director, Spotless Group Ltd; Director, Queensland Investment Corporation Ltd; President, The Brisbane Club; Director, Brisbane Marketing; Director, Bond University; Chair, Queensland Rail; Director, Colorado Group Ltd; Director, Queensland Office of Financial Supervision; Member, Australian Advisory Committee of Parsons Brinckerhoff; Partner, KPMG. Bronwyn is also the Chair of the CARE Australia Finance and Audit Committee.

David Feetham

Director since 2013 Deputy Chairman, Gresham Advisory Partners Limited. Formerly – Macquarie Bank in Sydney; Baker & McKenzie.

Robert (Bob) Glindemann, OAM

Director since 2008

Deputy Chair and Non-Executive Director, Navy Health Limited; Deputy Chair, Very Special Kids Foundation; Chair, Australian Institute of Motor Sport Safety; Director, SecondBite; Director, East Timor Roofing Holdings Pty Ltd; Director, East Timor Roofing and Training UNIP LDA.

Formerly – Chair, RMS Logistics Pty Ltd; Director and Vice President, Confederation of Australian Motor Sport; Principal, PRO:NED Vic Pty Ltd; President, Rotary Club of Darwin and Rotary Club of Melbourne Inc.

Allan Griffiths

Director since 2008

Non-Executive Director, IOOF Holdings Pty Ltd; Rakbank Dubai UAE; Westpac Life Insurance Services Ltd; St George Life Ltd; Westpac General Insurance Ltd; Westpac Lenders Mortgage Insurance Ltd.

Formerly – Chief Executive Officer, Aviva Australia; Managing Director, South East Asia Aviva Asia Pte Ltd.

Allan is also Chair of the CARE Australia People Committee.

William (Bill) Guest

Director since 2000

Director, Guest Group, Guest Hire, Guest Commercial, Suite Deals, Guest Interiors, Property 4 Retail and Guest Nominees; Director, Board of Australian Prostate Cancer Research. Formerly – Director, Freedom Furniture Limited; Director, Melbourne Football Club; Managing Director, Andersons Furniture; Managing Director, Sofa Workshop.

Bill is also the Chair of the CARE Australia Fundraising and Communications Committee.

Professor Stephen Howes

Director since 2012

Professor of Economics, Director, Development Policy Centre, Crawford School of Public Policy, Australian National University; Chair, Papua New Guinea Family and Sexual Violence Case Management Centre.

Formerly – Chief Economist, Australian Agency for International Development; Lead Economist, World Bank in India; Director, Pacific Institute of Public Policy; Advisory Board Member, Asian Development Bank Institute.

Stephen is also the Chair of the CARE Australia International Program and Operations Committee.

Louise Watson

Director since 2008

Managing Director and Principal, Symbol Strategic Communications; Communications Adviser to many of Australia's leading public companies. Advisory Board Member, The Global Foundation.

Formerly – Chair, Corporate and Finance, Edelman Public Relations in Australia; Non-Executive Director, Odyssey House and McGrath Foundation; Advisory Board Director, Grant Samuel & Associates; Committee Member, the Prime Minister's "Supermarket to Asia" Communications Working Group.

Larke Riemer

Director since 2015

Director, Women's Markets, Westpac Banking Corporation; Chair and Global Ambassador, Global Banking Alliance for Women in Banking. Formerly - Board, Allen Linklaters and NBCF.

ADVISORY COUNCIL MEMBERS

Willoughby Bailey, AO, GCLJ Director, 1992-2008

Grand Prior, The Order of St. Lazarus of Jerusalem; Director, Blashki Holdings.

Formerly – Chair, CRC for Coastal Zone; Deputy Chair and Chief Executive Officer, ANZ Banking Group; Deputy Chair, Coles Myer Ltd; Member, Economic Planning Advisory Council; President, Council of Trustees National Gallery of Victoria; Deputy Chair, Victorian Arts Centre; Director, Geelong Community Foundation Inc; Chair, Geelong Gallery Foundation.

Sir William Deane, AC, KBE

Director, 2001-2004 | Chair, 2002-2004

Formerly – Governor-General of Australia; Justice of the High Court of Australia; Justice of the Supreme Court (NSW); Federal Court Judge.

Tony Eggleton, AO, CVO

Director, 1996-2007 | Chair, 2004-2006 Vice Chair, 2002-2004

Secretary-General, CARE International 1991-1995; CARE International Director 2001-2007; Foreign Affairs Editorial Advisory Board; Chair, Centre for Democratic Institutions. Formerly – Australian Aid Advisory Council; Chief Executive, National Council for Centenary of Federation; Federal Director, Liberal Party of Australia.

Philip Flood, AO

Director, 2003-2011 | Vice Chair, 2006-2011

Formerly - Secretary, Department of Foreign Affairs and Trade; Director-General, DFAT; High Commissioner to the United Kingdom; Ambassador to Indonesia; High Commissioner to Bangladesh.

The Hon. Dr Barry Jones, AC

Director, 1992-2012

Chair, Vision 2020 Australia; Director, Victorian Opera Company Ltd. Formerly – Chair, Port Arthur Historic Site Management Authority; Director, Burnet Institute; Australian Minister for Science; Member, Executive Board UNESCO.

Harold Mitchell, AC

Director, 2004-2014 | Chair, 2009-2014 | Vice Chair, 2007-2009 | CARE International Board, 2009-2013

Founder, Mitchell & Partners; Chair, Melbourne Symphony Orchestra; Vice President, Tennis Australia; Chair, Art Exhibitions Australia; Chair, TVS University of Western Sydney's television service for Greater Sydney; Board member, New York Philharmonic; Non-Executive Director, Crown Limited; Chair, Florey Institute of Neuroscience and Mental Health; Chair, FreeTV Australia; Chair, Premier's Job and Investment Panel.

Formerly – President, Museums Board of Victoria; President, Asthma Foundation (Victoria); Chair, National Gallery Australia; Board Member, Opera Australia Council; Director, Deakin Foundation; President, Melbourne International Festival of Arts; Chair, Melbourne Recital Centre; Chair, ThoroughVision; Executive Chair, Aegis Media Pacific; Director, CARE International; Chair, Melbourne Rebels Rugby Union.

Jocelyn Mitchell

Director, 1993-2006

Formerly – Director and Chair, Beaufort and Skipton Health Service; Director, Lowell Pty Ltd; Foundation Member, Women's Electoral Lobby; Chair, The Australian Garden History Society.

Peter Smedley

Director, 2000-2009 | Chair, 2006-2009 Vice Chair, 2004-2006 | Director, CARE International 2004-2009

Chair, Colonial Foundation; Chair, Orygen Youth Health Research Centre; Director, The Australian Ballet; Director, The Haven Foundation.

Formerly – Chair, Arrium Ltd; Chair, Spotless Group; Managing Director and Chief Executive Officer, Colonial Ltd and Mayne Group Ltd; Chair, State Bank NSW; Deputy Chair, Newcrest Ltd; Executive Director, Shell Australia; Director, Austen Butta; Director, Australian Davos Connection.

FINANCIAL OVERVIEW

OPERATING RESULT

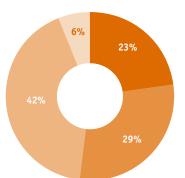
CARE Australia recorded an overall surplus of \$4.2 million in 2015, reflecting:

- an underlying operating surplus of \$1.5 million, largely driven by a significant increase in income from bequests;
- a net unrealised foreign exchange gain of \$2.5 million due to the depreciation of the Australian dollar exchange

rate and CARE Australia's policy of converting grant funds to US dollars for allocation to our programs at time of receipt; • a fair value gain of \$0.2 million on our investments with Myer Family Company.

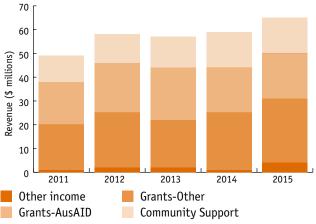
INCOME AND EXPENDITURE

WHERE THE MONEY COMES FROM Year ended 30 June 2015



- **Community support income** donations, fundraising, legacies and bequests received from the Australian public and corporations.
- **Grants** AusAID grants received from the Australian Government's overseas aid program.
- Grants Other includes grants received from CARE International members and other Australian and international organisations and government bodies.
- Other income includes investment income and foreign currency gains.

WHERE THE MONEY COMES FROM - 5-year trend



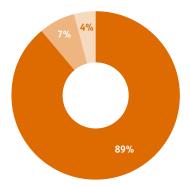
Analysis

Total revenue increased by ten per cent in 2015 to \$65.2 million, due to a large unrealised foreign exchange gain and increased donations from the Australian public and grants from overseas and other Australian organisations. Overall total revenue has increased by 32 per cent over the last five years.

CARE has been investing to grow our donor base and secure ongoing income from the Australian public. Revenue from the Australian public increased by two per cent from last financial year.

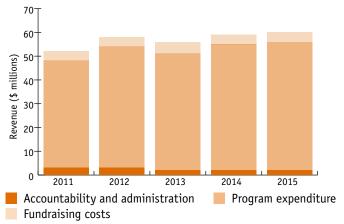
CARE also continues to be successful in securing funding from institutional donors due to our solid reputation as an agency that delivers quality projects and programs. This is reflected in an overall increase in grant revenue by seven per cent from last financial year.





- Program expenditure long-term international development and emergency response work, as well as community education and program support costs.
- Fundraising costs associated with developing and securing our donor supporter base in order to attract donations to fund our program and advocacy work.
- Accountability and administration expenses covers administrative and other costs required to efficiently run the organisation, for example finance, IT, human resources, office maintenance, audit and legal fees, and insurance premiums.

WHERE THE MONEY GOES - 5-year trend



Analysis

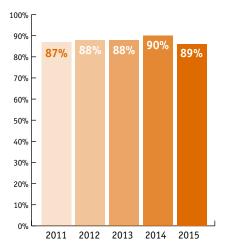
Total expenses increased by three per cent to \$60.9 million in 2015, reflecting sustained growth in program expenditure over the last five years.

Expenditure on overseas programs was \$52.9 million in 2015 and has seen the continuation of aid delivery in South Asia and South-East Asia, the Middle East, the Pacific, Papua New Guinea and Africa. 2015 also saw CARE respond to the earthquake in Nepal, Cyclone Pam in Vanuatu, the Ebola outbreak in Africa, the Syrian refugee crisis and provide emergency assistance in South Sudan.



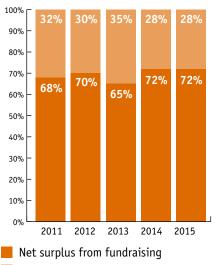
ACCOUNTABILITY MEASURES

PROGRAM EXPENDITURE RATIO



Program expenditure ratio is the total amount spent on our overseas programs, including program support costs and community education campaigns, expressed as a percentage of total expenditure.

Analysis – Our program expenditure ratio remained at a high level, with a five-year average of 89 per cent. This reflects CARE Australia's ongoing investment in programs and program support. FUNDRAISING RATIO



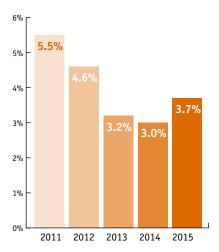
Cost of fundraising

Cost of fundraising ratio is the total amount spent on public fundraising expressed as a percentage of total revenue from the Australian public, rather than total revenue. It excludes funding and associated costs related to grant funding from DFAT and other organisations.

Net surplus from fundraising ratio is the balance of revenue from the Australian public after deducting the amount spent on public fundraising expressed as a percentage of this revenue.

Analysis – The increase in the cost of fundraising ratio between 2011 and 2013 reflects the three year strategic investment in donor acquisition pursuant to a decision made by the Board in 2010. This enables CARE Australia to have greater funds available in the future for our international aid and development work.

COST OF ADMINISTRATION RATIO



Cost of administration ratio is the total amount spent on administration and accountability including non-monetary expenditure, expressed as a percentage of total expenditure.

Analysis – Our administration costs remain low, with a five-year average of four per cent. This reflects CARE Australia's ongoing commitment to maintaining control over administrative costs and changes in the allocation of cost recoveries on project grants.

SUMMARY FINANCIAL REPORT

DIRECTORS' DECLARATION

In accordance with a resolution of the Directors of CARE Australia, we state that:

In the opinion of the Directors of CARE Australia:

- (a) there are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable;
- (b) the summary financial report is in accordance with the requirements set out in the ACFID Code of Conduct and has been derived from and is consistent with the full financial statements for the financial year ended 30 June 2015;
- (c) the full financial statements and notes are in accordance with the Corporations Act 2001 and:
 - (i) comply with Australian Accounting Standards, International Financial Reporting Standards and the Corporations Regulations 2001 and the Australian Charities and Not-for-Profits Commission Regulations 2013; and

(ii) give a true and fair view of the financial position and performance of the Company for the financial year ended 30 June 2015. On behalf of the Board.

lah h. Jala .

Colin Galbraith, AM Chair Canberra, 19 October 2015

Bik mario

Bronwyn Morris Treasurer Canberra, 19 October 2015

INDEPENDENT AUDITOR'S REPORT ON THE SUMMARY FINANCIAL REPORT

The accompanying summary financial report, which comprises the balance sheet as at 30 June 2015, the statement of comprehensive income, statement of changes in equity and cash flow statement for the year then ended and related notes are derived from the audited financial report of CARE Australia for the year ended 30 June 2015. We expressed an unmodified audit opinion on that financial report in our report dated 16 October 2015.

The summary financial report does not contain all the disclosures required by Australian Accounting Standards. Reading the summary financial report, therefore, is not a substitute for reading the audited financial report of CARE Australia.

Directors' responsibility for the Summary Financial Report

The Directors are responsible for the preparation of the summary financial report in accordance with the ACFID Code of Conduct requirements.

Ernst + Young

EY 121 Marcus Clarke Street Canberra, ACT 2601 GPO Box 281 Canberra ACT 2601 19 October 2015

Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial report based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements.

Opinion

In our opinion, the summary financial report derived from the audited financial report of CARE Australia for the year ended 30 June 2015 is consistent, in all material respects, with that audited financial report, in accordance with the ACFID Code of Conduct requirements.

Be Tay

Ben Tansley Partner Phone: +61 2 6267 3888 Fax: +61 2 6246 1500 ey.com/au

FINANCIAL STATEMENTS

STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2015

REVENUE	Notes	2015 (\$)	2014 (\$)
Donations and gifts			
Monetary		12,869,670	13,748,558
Non-monetary		136,911	173,069
Bequests and Legacies		1,892,499	749,412
TOTAL REVENUE FROM AUSTRALIAN PUBLIC		14,899,080	14,671,039
Grants and contracts			
DFAT (including previous AusAID grants)		18,908,880	19,370,029
Other Australian	2	8,276,237	7,155,310
Other overseas	3	19,222,441	16,772,675
Investment income		725,434	776,551
Other income		3,150,626	629,266
TOTAL REVENUE		65,182,698	59,374,870

EXPENDITURE	2015 (\$)	2014 (\$)			
International Aid and Development Programs expenditure	International Aid and Development Programs expenditure				
Funds to international programs	49,090,905	47,986,979			
Program support costs	3,807,703	3,618,403			
TOTAL OVERSEAS PROJECTS	52,898,608	51,605,382			
Community education	1,500,724	1,459,215			
Fundraising costs - Public	4,175,763	4,116,167			
Fundraising costs - government and multilateral agencies	139,234	134,225			
Accountability and administration	2,098,459	1,608,720			
Non-monetary expenditure	136,911	173,069			
TOTAL EXPENDITURE	60,949,699	59,096,778			
Excess of revenue over expenses	4,232,999	278,092			
Other comprehensive income		-			
TOTAL COMPREHENSIVE INCOME FOR THE PERIOD	4,232,999	278,092			

During the financial year, CARE Australia had no transactions in the Evangelistic, Political or Religious Proselytisation and Domestic Programs categories.

This summary financial information was extracted from the statutory financial statements. It is consistent, in substance, with these statements notwithstanding the less technical language and content. The statutory financial statements were audited and are available on CARE Australia's website. www.care.org.au/who-we-are/annual-reports/

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2015

ASSETS	2015 (\$)	2014 (\$)
Current assets		
Cash and cash equivalents	22,662,174	12,087,725
Held to maturity investments	9,942,822	15,735,281
Pre-payments	740,222	581,704
Project advances	5,289,086	2,707,423
Trade and other receivables	1,808,536	8,697,269
Non-current assets		
Held to maturity investments	-	320,399
Property, plant and equipment	1,357,044	1,352,695
Investments at fair value	5,903,214	5,392,159
TOTAL ASSETS	47,703,098	46,874,655

LIABILITIES	2015 (\$)	2014 (\$)
Current liabilities		
Trade and other payables	2,757,384	2,425,625
Provisions	3,507,858	2,972,225
Unexpended project funds	25,755,736	29,973,369
Non-current liabilities		
Provisions	285,711	340,026
TOTAL LIABILITIES	32,306,689	35,711,245
NET ASSETS	15,396,409	11,163,410
EQUITY	2015 (\$)	2014 (\$)
Reserves	-	-
Retained Earnings	15,396,409	11,163,410
TOTAL EQUITY	15,396,409	11,163,410

At the end of the financial year CARE Australia has no balances in Current inventories, Current assets held for sale, Current and noncurrent other financial assets, Non-current trade and other receivables, Non-current investment property, Non-current intangibles, Other non-current assets, Current and non-current borrowings, Current tax liabilities, Current and non-current other financial liabilities, and Current and non-current other liabilities categories.

STATEMENT OF CHANGE IN EQUITY FOR THE YEAR ENDED 30 JUNE 2015

	Retained Earnings (\$)	Reserves (\$)	Other (\$)	Total (\$)
Balance at 30 June 2014 (commencing balance)	11,163,410	-	-	11,163,410
Excess of revenue over expenses	4,232,999	-	-	4,232,999
Amount transferred (to) from reserves	-	-	-	-
Other comprehensive income for the year	-	-	-	-
BALANCE AT 30 JUNE 2015 (YEAR END BALANCE)	15,396,409	-	-	15,396,409

During the financial year, there were no adjustments or changes in equity due to the adoption of new accounting standards.

This summary financial information has been extracted from the statutory financial statements. It is consistent, in substance, with these statements notwithstanding the less technical language and content. The statutory financial statements have been audited and are available on CARE Australia's website. www.care.org.au/who-we-are/annual-reports/

CASH FLOW STATEMENT FOR THE YEAR ENDED 30 JUNE 2015

CASH FLOWS FROM OPERATING ACTIVITIES	2015 (\$)	2014 (\$)
General public donations	16,173,577	13,667,209
Grants and contract income (inclusive of GST)	54,914,558	42,960,026
Interest income	725,435	776,551
Other income	396,529	315,708
Payments to suppliers and employees (inclusive of GST)	(71,246,745)	(61,895,386)
NET CASH FLOWS (USED IN) / FROM OPERATING ACTIVITIES	963,354	(4,175,892)
CASH FLOW FROM INVESTING ACTIVITIES	2015 (\$)	2014 (\$)
Acquisition of property, plant and equipment	(556,590)	(592,744)
Proceeds from sale of equipment	20,697	65,447
Acquisition of investments	(11,083,447)	(15,376,003)
Redemption of investments	16,931,706	10,281,847
NET CASH FLOWS (USED IN) INVESTING ACTIVITIES	5,312,366	(5,631,453)
Net democra in cash hald	6 075 700	(0,007,0/5)
Net decrease in cash held	6,275,720	(9,807,345)
Net foreign exchange differences	4,298,729	(102,772)
Cash at the beginning of the year	12,087,725	21,997,842
CASH AT THE END OF THE YEAR	22,662,174	12,087,725

This summary financial information was extracted from the statutory financial statements. It is consistent, in substance, with these statements notwithstanding the less technical language and content. The statutory financial statements were audited and are available on CARE Australia's website. www.care.org.au/who-we-are/annual-reports/

STATEMENT OF CASH MOVEMENTS FOR DESIGNATED PURPOSES FOR THE YEAR ENDED 30 JUNE 2015

	Cash available at beginning of financial year (\$)	Cash raised during the financial year (\$)	Cash disbursed during the financial year (\$)	Cash available at end of financial year (\$)
Australian NGO Cooperation Program (ANCP)	1,126,377	6,457,971	(7,123,032)	(461,316)
Total for other purposes	10,961,348	87,211,098	(75,971,588)	22,200,858
TOTAL	12,087,725	93,669,069	(83,094,620)	22,662,174

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS - 30 JUNE 2015

NOTE 1 ACCOUNTING POLICIES

The format and disclosures in this summary financial report have been prepared in accordance with the requirements set out in the ACFID Code of Conduct. For further information on the Code, please refer to the ACFID Code of Conduct Document available at www.acfid.asn.au.

This financial report does not substitute nor is it intended to replace the mandatory requirements applicable to CARE Australia under the Corporations Act 2001. The full statutory financial statements have been audited and are available on CARE Australia's website. www.care.org.au/who-we-are/annual-reports/

The summary financial report was prepared on an accrual basis of accounting including the historical cost convention and the going concern assumption. This financial report is presented in Australian Dollars.

	2015 (\$)	2014 (\$)
NOTE 2 PROJECT GRANTS FROM OTHER AUSTRALIAN ORGANISATIONS		
Australian Government departments or accredited Non-Government Organisations (NGOs)	7,448,323	6,676,138
Other Australian organisations	827,914	479,172
	8,276,237	7,155,310
NOTE 3 PROJECT GRANTS FROM OTHER OVERSEAS ORGANISATIONS		
CARE International members	11,237,751	9,478,354
Multilateral institutions	2,613,421	2,807,760
Foreign Governments and other non-Australian institutions	5,371,269	4,486,561
	19,222,441	16,772,675

HANK YOU

"...a heartfelt thank you to all our supporters. With you, we have achieved so much"

DR JULIA NEWTON-HOWES, AM CHIEF EXECUTIVE CARE AUSTRALIA



CARE AUSTRALIA

1800 020 046 info@care.org.au care.org.au ABN 46 003 380 890

NATIONAL OFFICE

Ground floor 243 Northbourne Avenue Lyneham ACT 2602 Phone (02) 6279 0200 Fax (02) 6257 1938

MELBOURNE OFFICE

Level 8, 406 Collins Street Melbourne VIC 3000 Phone (03) 9421 5572 Fax (03) 9421 5593

You Tube

Ű